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CENTRAL FAX CENTER**Appl. No. 09/878,630  
Amndt. Dated June 30, 2004  
Reply to Office Action of April 9, 2004

JUN 30 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****OFFICIAL**

APPLICANT: Robert E. Tolbert II )  
SERIAL NO.: 09/878,630 ) ART UNIT  
FILED: June 11, 2001 ) 2643  
FOR: VIRTUAL TECHNICIAN FOR ) EXAMINER:  
PROVIDING TECHNICAL SUPPORT ) Barnie,  
FOR MANIPULATION OF ) Rexford N  
RADIOTELEPHONES )

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6-30-04  
date

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Applicant respectfully requests entry of the following amendments and remarks contained herein in response to the Office Action mailed April 9, 2004. Applicant respectfully submits that the amendments and remarks contained herein place the instant application in condition for allowance.